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**TATA**  
**TATA POWER**  
Lighting up Lives!

The Tata Power Company Ltd., Commercial Department,  
Senapati Bapat Marg, Lower Parel, Mumbai 400 013

Bill Period: 01.08.2023 to 31.08.2023

Bill Date: 03.09.2023

EBILL Metered Units : 3,289 Discount Date : 11.09.2023 Tari Category : LT II(B) : LT COMMERCIAL 20-50 KW

Rs. 0.00

Rs. 0.00

\*Due date is applicable for current bill only.

For Advertisement enquiries please contact M/S. "GAJANAN IMAGING PRINT SOLUTIONS" email: [gajananimagingprints@gmail.com](mailto:gajananimagingprints@gmail.com)

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Your nearest offline payment centres: Customer Relations Centre (MON TO SAT: 9:00 TO 17:00 HRS & LUNCH: 14:00 TO 14:30 HRS; 2ND & 4TH SATURDAY: 9:00 TO 13:00 HRS)

Shop No 07, 7A Shri Hari Co-op Society, RTO Road, Lokhandwala Complex, Landmark-Nxt to Ambedkar Hall, Andheri (W) Mumbai 400053.

### MESSAGE TO CONSUMER

On July 13, 2023, Honourable Appellate Tribunal for Electricity issued an interim stay on Tariff Schedule of MERC MTR Order of Case No. 225 of 2022, dated 31 March 2023. New tariff as per MYT order of Case No. 326, dated 30 March 2020 will be effective. For tariff details, kindly refer the tariff schedule section in the bill.

LNier - Distribution  
(Mumbai Operations)

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**Extracts of Electricity Tariff Schedule**

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1) I or applicable. 3) Fuel Adjustment Cost (FAC) will be applicable to all consumers and will be charged over the above tariffs. 4) Scheduled Rates for Re-connection, Meter shifting, Testing of Installations/ Meter will be applicable as per the schedule of charges approved by MERC. 5) For details of tariff order, please visit [www.mercindia.org.in/](http://www.mercindia.org.in/) [www.tatapower.com](http://www.tatapower.com). 6) Electricity duty as per Govt of Maharashtra Notification No. ELD 2016/CR 252/ENERGY-1 of 31.10.2016. 7) Tax on Sale of Electricity as per Govt of Maharashtra Notification No WK-2018/CR-161/Energy-1 of 26.12.2018.

DD: 1.00 rupees/per unit is applicable to LT II(b) & (c), LT III(b), LT IV, LT V, HT I, HT II, HT V & HT VI categories. 2) Average be levied as per tariff schedule. For Power Factor more than 0.95, an incentive will be given as per tariff schedule

**IMPORTANT NOTICE**

1) In all your correspondence, please mention Consumer No. & Bill No.(s). 2) All Bills, even if disputed, have to be paid fully. Adjustments if any, will be made in the subsequent bills. 3) Bill amount has been rounded off to the nearest Rupee. 4) If bills are short paid / paid after the due date, a one-time Delay Payment Charge (DPC) will be levied @ 1.25% of the total amount of the bill. 5) The interest will be payable from 2nd month after due date, on the amount of the bill plus the one-time DPC, interest on arrears is chargeable upto 3 months: 12% p.a., beyond 3 months: 15% p.a. 6) Cash discount of 1% will be allowed on the monthly bill (excluding duty and taxes) if payment is received by the discount date indicated in the bill which is 7 days. 7) Kindly note that theft of electricity in any manner whatsoever will attract penal action under the Electricity Act 2003. 8) Using your electricity connection for purposes other than that provided for is a tariff violation & may lead to disconnection/penal action. 9) To know more about the guaranteed standard of performance and compensation structure, kindly refer Electricity Supply Code and SOP Regulations displayed on our Customer Portal.

**Cash Payment can be accepted limited to Rs. 5,000/-** 1) In case of any complaints, please reach out to us at our Toll free No., WhatsApp or Email. 2) In case complaint is not resolved, you may also approach us through web based Internal Consumer Redressal System (ICRS) available at Customer portal - <https://customerportal.tatapower.com> 3) Further, in case of unresolved complaints, you may approach, Consumer Grievance Redressal Forum (CGRF) online under grievances section at Customer portal. Every grievance must be submitted in writing to the forum in the format set out in Schedule A as per MERC (Customer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2020 downloadable from customer portal. 4) Electricity Ombudsman office address: 107, 108 Arcadia, NCPA Marg, Nariman Point, Mumbai 400 021, Maharashtra, Email: [electricityombudsmanmumbai@gmail.com](mailto:electricityombudsmanmumbai@gmail.com), Web Site: [www.mercombudsman.org.in](http://www.mercombudsman.org.in). **Cash Payment not accepted on Bank Holidays.**  
 Regd. Office: The Tata Power Co. Ltd., 24 Homi Mody Street, Mumbai 400001, CIN: L28920MH1919PLC000567. PAN no: AAAC0054A / GST No: 27AAAC0054A1Z1. HSN Code: 27160000