



Zone
T. No.
Billing mode 30 days
Distribution date



Scan to register
OR say hi to 6356070070

Torrent Power
now on WhatsApp

Services available:

- Bill Copy
- Submit meter reading
- Submit safety concerns
- Bill payments & offers
- Complaint registration
- Manage multiple services



e-Bill

YOUR DETAILS

Registered Mobile:
Registered Email: s

CATEGORY	BILLING MONTH	LTMD
SUPPLY TYPE	READING DATE	CUSTOMER ID
SANCTIONED LOAD	BILL DATE	AVG. POWER FACTOR%
CONTRACT DEMAND	BILLING DEMAND	SUB-STATION

YOUR BILL

To be paid by e-payment mechanism only

Thank you for your previous payment of ₹ on 26/10/24 .
Payment received through Billdesk - NetBanking.

DUE BY
28/11/24

SECURITY
DEPOSIT HELD

ADDITIONAL SECURITY
DEPOSIT REQUIRED

METER DETAILS

Meter No. :

MPKWH

RKVAH

MDKW

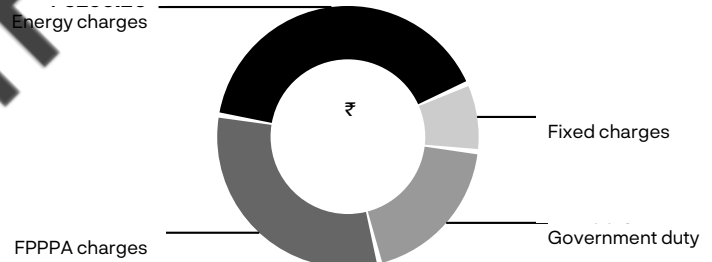
Present Reading

Previous Reading -

Multiplier x

Consumption

MAJOR BILL COMPONENTS



You consumed this billing cycle.

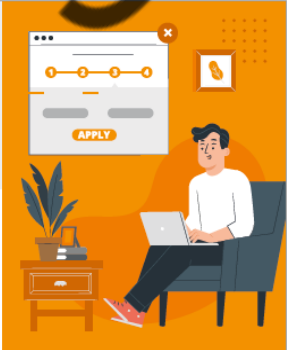
CHANGE YOUR NAME IN ELECTRICITY BILL

Conveniently from your home

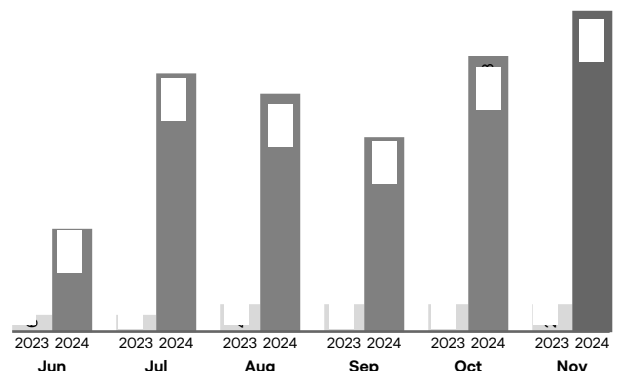
Transfer bill in your name easily.

Login > connect.torrentpower.com

- » Click on "Name Change" application
- » Fill in necessary field and upload documents
- » Click on "Submit for verification"
- » Make payment once verified



CONSUMPTION TREND (IN UNITS)



PAYMENT OPTIONS

1. SCAN THIS QR CODE TO PAY USING MOBILE WALLET OR PAY ONLINE



Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLET

2. PAY BY NEFT / RTGS

Beneficiary Name	Torrent Power Limited
IFSC Code of the Branch	HDFC0000240
Bank Account No. for This Service	TPLAHM3115805

This payment facility is not available for energy bill payment of disconnected services and energy bill with notice of service liable for disconnection



BILL DETAILS

₹

Energy charges

FPPPA charges @ 371 (paise/unit)

PF charges

Fixed demand charges

Excess demand charges

Total energy charges without government duty

Govt duty @ 20.00%

Bill amount including Govt duty

Previous dues

Other debit or credit

Delayed payment charges

Amount due

PLEASE NOTE:

(1) Bill amount is rounded down for convenience, adjusted amount will be carried forward in next bill.

TARIFF STRUCTURE

FIXED CHARGES (PER MONTH)

LTMD 1 LTMD 2

1. For billing demand upto & including contract demand

₹ / kW ₹ / kW

- a. First 50kW of billing demand
b. Next 30kW of billing demand
c. Rest of billing demand

2. For billing demand in excess of contract demand

- a. Fixed charges per kW of billing demand

Note: The billing demand will be taken as a. The maximum demand recorded during the month or b. 85% of the contract demand or c. 6kW whichever is higher.

ENERGY CHARGES (₹ / UNIT)

LTMD 1 LTMD 2

For billing demand upto and including 50kW

4.65 4.80

For billing demand above 50kW

4.80 5.00

POWER FACTOR REBATE / PENALTY

1. If average power factor during billing period exceeds 90%

- a. For each 1% improvement in the power factor from 90% to 95% Rebate of 0.15 paise per unit
b. For each 1% improvement in the power factor above 95% Rebate of 0.27 paise per unit

2. If average power factor during billing period is below 90%

- For each 1% decrease in the power factor below 90% Penalty of 3.00 paise per unit

Call our 24x7 helpline:

19129 (toll free) | (079) 2255 1912 / 6655 1912

WhatsApp 63560 70070



1. COMPLAINT / QUERY

Torrent Power service centre:

Plug Point Naranpura Zonal Office,
Sola Road, Naranpura

Ahmedabad - 380013

You can also reach out to us by

✉ : connect.ahd@torrentpower.com

🌐 : connect.torrentpower.com

📱 Torrent Power mobile app

2. CONSUMER GRIEVANCE REDRESSAL FORUM*

The Chairman,
Consumer Grievance Redressal Forum (CGRF)
Torrent Power Limited, Plug Point Naranpura
Ahmedabad - 380013
Phone: 079-66520022 Ext - 5940
Email: consumerforum@torrentpower.com
Timings 10 AM to 5 PM on all working days.

3. ELECTRICITY OMBUDSMAN*

Electricity Ombudsman
GF & FF, CMTS Building, Telephone Exchange, Bimanagar,
Jeevandham Road, Ahmedabad - 380015
Email: eleombahm@gercin.org

* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act, 2003 are not within the purview of CGRF and Ombudsman.

GOVERNMENT DUTY

Residential and approved educational institutions	15 %
Commercial	20 %
Industrial	10 %
Religious place	15 %
Hostel	11.25 %

Important Information:

1) This bill is not a proof of property ownership.

2) Registered Office:

Torrent Power Limited

Ahmedabad - 380015.

CIN:

Convenience at your fingertips

Access all power-related services from one place, anytime. Log on to connect.torrentpower.com. Experience the convenience of applying for a New Connection, Change in Name, Shifting of your meter, Alteration of load and much more, at your fingertips.

New
ConnectionName
ChangeShifting
of ServiceExtension and
Reduction of Load

GROUP NO. :

CUSTOMER ID :

DUE DATE

BILL AMOUNT :

Bills < Rs.1000 may be paid by Chq/DD in favour of Torrent Power Limited.