



Zone
T. No.
Billing mode
Distribution date 17/06/24



Scan to register
OR say hi to 6356070070

**Torrent Power
now on WhatsApp**

Services available:

- Bill Copy
- Submit meter reading
- Submit safety concerns
- Bill payments & offers
- Complaint registration
- Manage multiple services



e-Bill



YOUR DETAILS

AHMEDABAD-380058.

Registered Mobile
Registered Email: |

CATEGORY

BILLING MONTH
June 2024

LTMD

SUPPLY TYPE

READING DATE
11/06/24

CUSTOMER ID

SANCTIONED LOAD

BILL DATE
13/06/24

AVG. POWER FACTOR%

CONTRACT DEMAND

BILLING DEMAND

SUB-STATION

YOUR BILL

To be paid by e-payment mechanism only

Thank you for your previous payment of
Payment received through Billdesk BBPS.

DUE BY
27/06/24

SECURITY
DEPOSIT HELD

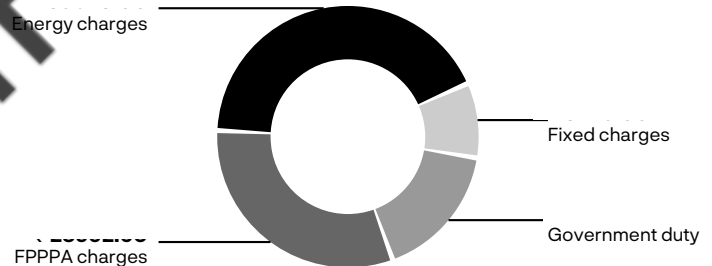
ADDITIONAL SECURITY
DEPOSIT REQUIRED

METER DETAILS

Meter No. :		
MPKWH	RKVAH	MDKW
Present Reading		
Previous Reading -		
Multiplier x		
Consumption		

You consumed this billing cycle.

MAJOR BILL COMPONENTS



CONSUMPTION TREND (IN UNITS)

2023 202
Jan



PAYMENT OPTIONS

1. SCAN THIS QR CODE TO PAY USING MOBILE WALLET OR PAY ONLINE



Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLET

2. PAY BY NEFT / RTGS

Beneficiary Name	
IFSC Code of the Branch	
Bank Account No. for This Service	

This payment facility is not available for energy bill payment of disconnected services and energy bill with notice of service liable for disconnection



BILL DETAILS

₹

Energy charges

FPPPA charges @ 351 (paise/unit)

PF charges

Fixed demand charges

Excess demand charges

Total energy charges without government duty

Govt duty @ 20.00%

Bill amount including Govt duty

Previous dues

Other debit or credit

Delayed payment charges

Amount due

PLEASE NOTE:

TARIFF STRUCTURE

FIXED CHARGES (PER MONTH)

LTMD 1 LTMD 2

1. For billing demand upto & including contract demand

₹ / kW ₹ / kW

- First 50kW of billing demand
- Next 30kW of billing demand
- Rest of billing demand

2. For billing demand in excess of contract demand

- Fixed charges per kW of billing demand

Note: The billing demand will be taken as a. The maximum demand recorded during the month or b. 85% of the demand or c. 6kW whichever is higher.

ENERGY CHARGES (₹ / UNIT)

For billing demand upto and including 50kW
For billing demand above 50kW

POWER FACTOR REBATE / PENALTY

1. If average power factor during billing period exceeds

- For each 1% improvement in the power factor from 90% to 95%
- For each 1% improvement in the power factor above 95%

2. If average power factor during billing period is below

For each 1% decrease in the power factor below 90%

Call our 24x7 helpline:

19129 (toll free) | (079) 2255 1912 / 6655 1912

WhatsApp 63560 70070



1. COMPLAINT / QUERY

Torrent Power service centre:

Plug Point Naranpura Zonal Office,
Sola Road, Naranpura

Ahmedabad - 380013

You can also reach out to us by

✉ : connect.ahd@torrentpower.com

🌐 : connect.torrentpower.com

📱 Torrent Power mobile app

2. CONSUMER GRIEVANCE REDRESSAL FORUM*

The Chairman,
Consumer Grievance Redressal Forum (CGRF)
Torrent Power Limited, Plug Point Naranpura
Ahmedabad - 380013
Phone: 079-66520022 Ext - 5940
Email: consumerforum@torrentpower.com
Timings 10 AM to 5 PM on all working days.

3. ELECTRICITY OMBUDSMAN*

Electricity Ombudsman
Barack no. 3, Polytechnic, Ambawadi
Ahmedabad - 380015
Email: eleombahm@gercin.org

* Matters falling under section 126, 127, 135 to 139, 152 and 161 of the Electricity Act, 2003 are not within the purview of CGRF and Ombudsman.

GOVERNMENT DUTY

Residential and approved educational institutions

Commercial

Industrial

Religious place

Hostel

Important Information:

1) This bill is not a proof of property ownership.

2) Registered Office:

Torrent Power Limited

"Samanvay", 600, Tapovan, Ambawadi, Ahmedabad - 380015.

CIN: L31200GJ2004PLC044068



INSTALLATION OF ELCB/RCCB ENSURE ELECTRICAL SAFETY



During short circuits, prevent fire hazards and save lives.

In case of an overload or unsafe electricity installation, promptly cuts off power, preventing accidents.

Provides safe system for managing and controlling electricity flow.

As per Safety Regulations, 2023 by the Honorable Central Electricity Authority, Installation of ELCB/RCCB is mandatory in your electrical service.



GROUP NO.

CUSTOMER ID :

DUE DATE : 27/06/24

BILL AMOUNT :

Bill